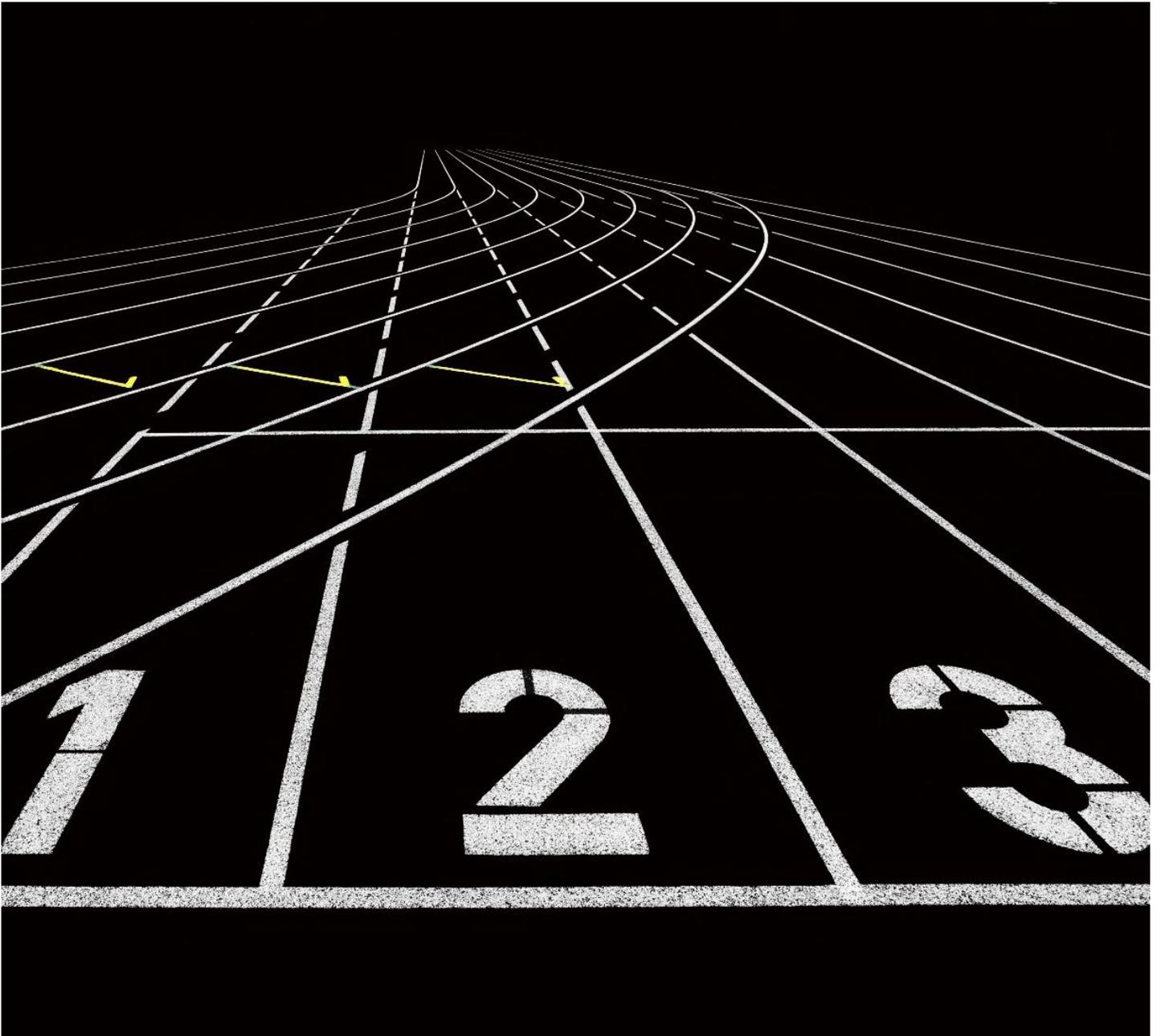




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# PREPARING FOR YOUR PROFESSIONAL FOUNDATION INSPECTION



## INTRODUCTION

Please take a few minutes to review this material in preparation for your upcoming foundation inspection by an Everdry professional inspector. Our goal is to provide you with a complete and comprehensive inspection and report about your property. The enclosed information will help prepare you for the types of information our inspector will require, the types of questions you should ask and what to expect during our time together. Thank you for contacting us!

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# WHAT TO EXPECT

## ON TIME

Your time is valuable and that's important to us. We endeavor to schedule your appointment as quickly as possible after your initial contact with us. Our inspector will arrive on time (we will contact you if something unforeseen will make our inspector more than 10 minutes late).

## INITIAL INTERVIEW

There are many different types of foundation issues, and not all waterproofing solutions are the same. Our inspector will conduct a brief interview with you prior to inspecting the foundation. These questions are designed to help our inspector learn about your home, its history and whatever issues you may be facing.

## FOUNDATION INSPECTION

Our professional inspector will conduct a thorough inspection of your problem area and your overall foundation, inside and outside. During this inspection, we will be making observations, taking photos, using various diagnostic tools and asking further questions based upon existing conditions and evidence of prior issues.

## AIR QUALITY ASSESSMENT

We will also conduct an air quality assessment utilizing precision equipment from a third-party professional indoor air quality testing firm. Indoor air quality is often adversely affected by conditions present in the basement, and often overlooked.



# COMPREHENSIVE WRITTEN REPORT

Once our professional inspection is complete, we will review our findings with you. This report consists of three sections:

## WRITTEN INSPECTION REPORT

Our inspector will completely review any issues we uncover concerning your basement and foundation.

- ✓ Basement and foundation issues, both internal and external complete with on-site photographs and professional assessments and tips.
- ✓ Indoor air quality including analysis and assessment of indoor air conditions in your home.

## PROFESSIONAL REMEDIATION OPTIONS

If requested, we will provide you with appropriate options available to remediate any existing issues.



**Structure**  
The length of time that basement waterproofing lasts will vary depending upon the method(s) used. Waterproofing primers and crack injectors are not permanent, but most of these products have a warranty of ten years. However, if they are correctly applied, they can last even longer. Professional basement waterproofing ensures that the proper method is used, thereby extending the lifespan. The exterior excavation waterproofing is more permanent, lasting many years.  
"Tremco Website" / Quigley Preservation 11/5/13

**Efflorescence**  
"Efflorescence" is the mitigation of lime to the surface of a porous material. Where it forms a coating on porous construction materials, it may present a cosmetic outer problem, but can sometimes indicate internal structural weakness.  
www.basementquestions.com/efflorescence.php

**Structure**  
You'll want to be alert to these warning signs that more dramatic changes are taking place:  
- A door begins to jam or fails to latch  
- Cracks appear in walls, especially over doorways, windows, or where walls meet ceilings  
- Cracks open in vinyl or ceramic tile over a concrete floor  
- Windows that used to open and close easily suddenly begin to stick or won't close completely.  
HouseLogic.com - Understanding Foundation Problems By: Jeanne Huber/The Washington Post

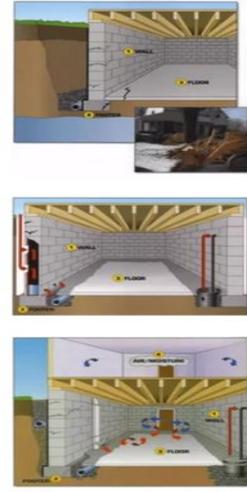
Inspection Report



**AirAdvice for Your Home**

HEALTH  
Physical  
Chemical  
Carbon Dioxide

Air Quality Report



**Excavation**  
Total excavation consists of digging down to the footer level, replacing with gravel and backfilling with soil.

**Interior System**  
With this method of waterproofing inside of the basement, the floor is installed and surrounded by gravel discharges the water.

**Multi-Step System**  
This method includes work both around the home is dug out by hand could allow water, bugs, dirt and surface drain is installed to stop it wall and into the basement area.  
Inside the home, all wall cracks are inspected, an inspection trench is opened, and needed. A sub-floor drainage system and topped with concrete. A pressure relief system the floor.

Remediation Options

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There are both obvious and not-so-obvious signs of moisture issues in your basement. Obvious signs are things like puddles on the floor, moisture or damp spots on the walls and peeling paint to name just a few. Odors, white powder, mildew and mold can be a little more difficult to detect. Even less obvious can be things like bowing walls, cracking and spalling – all still dangerous and important to detect and correct.

A damp or wet foundation can actually weaken or erode the structural integrity of your home. So it's no surprise then, that a damp or wet basement can decrease the value of your home by 15%, 20% or even more over time. Left unchecked, a damp or wet basement can even lead to health hazards like mold, high particle counts and elevated CO2 levels – all dangerous in their own ways.

Tools will rust, furniture will be destroyed, appliances like washers and dryers suddenly stop working and your furnace can spread what's in the basement upward to other levels of your home – all undetected by you until it's too late. Water against an electrical panel or switch or outlet boxes is dangerous, with devastating results if the wrong conditions exist. And most importantly, wet wood in the basement in the form of beams and supports can be damaged or ruined by rampant dry rot, or even termites – all because of unchecked moisture lurking in the basement.

## Why is basement waterproofing and foundation repair important?

Your home is likely the single largest investment you will ever make. Wet or damp conditions in the basement can undermine that investment. Your basement is often the largest room in your house. When dry, it can be a great play space, more living space, a laundry space or just dry storage. Add moisture or water to the equation and suddenly damage to your things – or to you or you loved ones becomes not only possible, but maybe even likely.

There is ONE CONSTANT with basements – they don't fix or heal themselves. The problems can be FIXED, or they can GET WORSE. At the end of the day, water damage can and will cause rapid and in many cases severe deterioration to your foundation, and ultimately your entire home., Early detection and remediation are the key, before problems get worse and major repairs or remediation is necessary. A methodical, deliberate approach to the detection and repair of moisture or water problems in your home can mean the difference between solving the issues for the life of the home, or potentially future devastating costs or health issues if problems are left unresolved.

Identifying or understanding the cause of moisture or water damage in your home can be difficult for the average homeowner. Certain kinds of problems can be extremely difficult to detect, others can be particularly difficult to treat. Why leave the fate of your largest investment in the hands of an amateur, or worse?

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# QUESTIONS TO ASK WHEN SELECTING THE RIGHT WATERPROOFING CONTRACTOR

| Question to Ask  | EverDry   | Others | Comments   |
|--|-----------|--------|--|
| How long have you been in business in Pittsburgh?                      | 35+ years | ?      | We are backed by a national company that has been in business over 40 years.   |
| Do you specialize in only foundation repair and waterproofing?         | ✓         | ?      | We don't do driveways or finish basements; we specialize in one thing and focus only on it.                          |
| Are all employees W2 employees, i.e. no subcontractors?                | ✓         | ?      | Many companies use sub-contractors and temporary (summer) labor – not Everdry.                                       |
| Are you a licensed contractor by the State of Pennsylvania?            | ✓         | ?      | Don't be fooled – ask for proof.   |
| Are you and your employees ensured?                                    | ✓         | ?      | Many companies are not insured; under-insured or their insurance has expired. Ask for proof.                         |
| Do you provide free inspections with a comprehensive written report?   | ✓         | ?      | Most companies just “eyeball” your work or offer either a verbal report. Don't fall for just unsubstantiated "facts" |
| Do you provide a free air quality evaluation and report?               | ✓         | ✗      | Everdry is the only company concerned enough about your air quality to provide this service to you, free of charge.  |
| Do you provide a written, binding estimate?                            | ✓         | ✗      | Our pricing doesn't change.  |
| Do you provide a written contract explaining the work to be completed? | ✓         | ?      | Most companies just write down the price of the project and not the scope.   |
| Is your price guaranteed?  | ✓         | ?      | When unexpected or extra work arises with others - you often pay more, not with Everdry.                             |
| Do you offer multiple financing options?                               | ✓         | ?      | We offer multiple financing options – we can find one to fit most homeowners needs.                                  |
| Do you provide patented solutions?                                     | ✓         | ✗      | Other companies don't have their own patents; they may use products or methods patented by others, if at all!        |

# QUESTIONS TO ASK WHEN SELECTING THE RIGHT WATERPROOFING CONTRACTOR (PAGE 2)

| Question to Ask   | EverDry   | Others  | Comments   |
|---|---|---|--|
| Do you offer a lifetime warranty?                       |    |   | Most companies' warranties are only partial and not lifetime.  |
| Do you offer a transferable warranty?                   |    |   | Most companies do not offer warranties that can be transferred to a new owner, or that are infinitely transferable.  |
| Do you offer multiple solutions, interior and exterior? |    |   | Other companies only offer an "inside-only" solution; doesn't solve all issues   |
| Do you warrant my walls to be dry?                      |    |    | Companies who offer "inside only" systems cannot warrant that your walls will be dry because they are using them to transfer water to their system at the floor. |
| Do you warrant my floor to be dry?                      |  |  | Companies who offer "inside only" systems normally warrant only where they do the work, not the entire floor.  |
| Do you warrant my cove to be dry?                       |  |  | Most companies who offer "inside only" systems warrant where they work. If the system backs up, the cove is rarely covered.                                      |
| Do you warrant my entire basement?                      |  |  | Our full "multi-step" program warrants your entire basement. Others fix one area; water always finds a way in if one exists elsewhere.                           |
| Do you address issues with the footer?                  |  |  | We repair issues with your footer with our "multi-step" system, others do not which can lead to further cracking and damage.                                     |
| Do you provide customer references?                     |  |  | Any contractor without references is a true "SCAM" artist - beware!  |